

Bone + Bark Inn

Policies & Waiver

Rates & Policies: I understand that hours of pick up/drop off must be confirmed with the management before arriving for either. Dogs MUST be picked up by 12 pm on his/her last day of boarding in order to avoid a full days charge. If pets are picked up after 12pm, they will be charged a full day boarding rate for that day. The latest pick up time for the last day is 7:00 pm.

I agree to pay for all services provided by Bone + Bark Inn at the rate/quote I was given at the time the reservation or appointment was made. I understand that any outstanding balance shall be paid in full when dropping my dog off for their first day of boarding with Bone + Bark Inn. A non-refundable deposit of half of my pets stay will be made at the time of making my reservation in order to secure my pets spot. If I cancel the deposit will go toward my pets next stay with Bone + Bark Inn and will expire within a year from reservation date.

Photographs: I understand that photographs, video, or digital recordings are taken of the facility, pets, customers, and staff on a regular basis for, among other things, use in advertising by Bone + Bark Inn. I acknowledge that all such images, together with prints and copyrights, therein are the property of Bark + Bone Inn. I give my consent, permission, and authorization, without compensation to me, to use, reproduce, and alter the images, in print and electronic format (including the internet), either alone or in combination with other texts and graphics. I waive my right to approve the finished photograph, advertising copy, print material or electronic files that may be used in conjunction with the images.

Injuries & Illness: At Bone + Bark Inn, we strive to provide your dog with excellent care and a fun experience during their stay. Although animals are supervised at all times, injuries can still occur while dogs are playing together such as scratches, cuts, or sprained joints. Such injuries are rare, but they happen at all dog related facilities. In addition, while infrequent, dogs can get into fights, even under close supervision. Common areas for bites as a result of these fights are the snout, ears, tuft of the neck and paws. At Bone + Bark Inn, we have procedures to screen dogs for aggressive behavior and we do not allow aggressive dogs to play with other dogs. However, even the friendliest of dogs can get into fights with the very little or no warning. In addition to injuries, it is possible for dogs to transfer illness such as upper respiratory infections and kennel cough, even with the required vaccines and boosters. This is just like at a daycare for children where illness such as pink eye and the flu can be transferred from one child to another. Such illnesses do not occur often and all dogs have the necessary vaccinations in order to be checked in.

I understand that if a pet, which is presented for boarding, daycare, and/or grooming, shows any symptoms of illness of any kind we reserve the right to turn your dog away.

I agree that Bone + Bark Inn, will not be liable for any claims of injury, illness, damage or death to my dog during its stay and that under no circumstances will Bone + Bark Inn will be liable for consequential damages.

I certify that I have informed Bone + Bark Inn, of all dog and human aggression. I agree that I am responsible for any harm caused by my dog while in the care of Bone + Bark Inn. I shall indemnify Bone + Bark Inn against any claims made against it or for losses or damages suffered by Bone + Bark Inn as a result of my dog.

Abandonment of Animals: I understand if I do not pick up my dog by 5 days after the agreed upon date, a certified letter will be sent regarding the animals abandonment. Should the animal not be removed within the specified time, I, the client, hereby relinquish all claims to my animal, but shall not relieve me of my contractual liability of any treatment, boarding or care furnished.

Grooming: I understand that if a pet, which is presented for boarding, daycare, and/or grooming, is found to have fleas and/or ticks, it will be bathed and treated at the owner's expense.

Veterinary Care: I understand that, in the event my dog appears to be ill or at significant risk of experiencing a medical problem, Bone + Bark Inn will attempt to contact me for instructions prior to seeking veterinary care. If I cannot be reached, I agree that Bone + Bark Inn may use their on call veterinarian, Dr. Janette Alvarez, of Animal Wellness, seeking veterinary care on my behalf and I will be responsible for all related expenses. I understand that Bone + Bark Inn will attempt to use my preferred veterinarian, but if my preferred veterinarian is unavailable or other circumstances mandate, I authorize Bone + Bark Inn to use their on call veterinarian Dr. Janette Alvarez. I agree that Bone + Bark Inn will not be liable for the actions and decisions of the veterinarian. I also agree to be responsible for any reasonable fees assessed by Bone + Bark Inn for emergency care and transportation.

I authorize my veterinarian to share the medical records of my dog with Bone + Bark Inn and their on call veterinarian, Dr. Janette Alvarez. I assume full responsibility for payment of all veterinary services rendered, including, but not limited to, diagnosis, treatment, necessary grooming, medical supplies, transportation and boarding. I agree to make such payments directly to the attending veterinarian or reimburse Bone + Bark Inn if direct payment cannot be made.

This agreement and waiver is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Bone + Bark Inn cares for one or more of my dogs.

Signature: _____ Date: _____

Print Name: _____